

# ONLINE FOOD DELIVERY SYSTEM

**Anju Kumari ,**  
Galgotias University  
India,  
[jagritiagrahari1024@gmail.com](mailto:jagritiagrahari1024@gmail.com)

**Jagriti Agrahari ,**  
Galgotias University,  
India,  
[kumarianju.3346@gmail.com](mailto:kumarianju.3346@gmail.com)

**Md. Shadab Azam Ansari**  
Galgotias University  
India,  
[santipu20016@gmail.com](mailto:santipu20016@gmail.com)

**Abstract :** The Food Industry has been proved as a beneficial industry for producers, providers, along with the clients, distributors. The online food delivery is the need of the hour on account of the daily changes in the business and the expanding use of the internet in day to day life. An online food ordering system for the customers which consist of real-time feedback is our proposed framework. The customary queueing framework downsides and impediments are overwhelmed by our framework application. Food can be arranged easily online with no any issue through our proposed system/product from favorite restaurants. The strategies of food ordering from customers are improved by our proposed application. A Food Menu is provided in the application and according to their choice clients can make their order through the application. Similarly, clients can easily track their orders live or can make a call to the no. they get after order confirmation. Customers can rate or give feedback to the food over the application and can also rate for the services of application. And according to the feedback and rating star for the order service ,the restaurants services would be provided to the new customers and restaurants will be informed for improving their quality of services (according to rating/feedback). For the implementation of the application pay-on-delivery payment system is highly recommended but customers also have the choice of online payment through online payment gateways.